Customer Satisfaction

Ask a Nu-Look employee what we do, and they'll probably tell you that we fix cars and we take care of people. We understand that collision repairs can be worrisome to the vehicle owner, and that's why we are committed to making your experience as hassle-free as possible.

"Everyone was so helpful at Nu-Look, and my car came out looking like new!"

Nu-Look Collision Centers are authorized direct repair facilities for most major insurance companies, and we work with insurance companies on a daily basis to provide a smooth, worry-free claims-handling process. At your request, we can handle negotiations with your insurance company or make rental car arrangements for you.

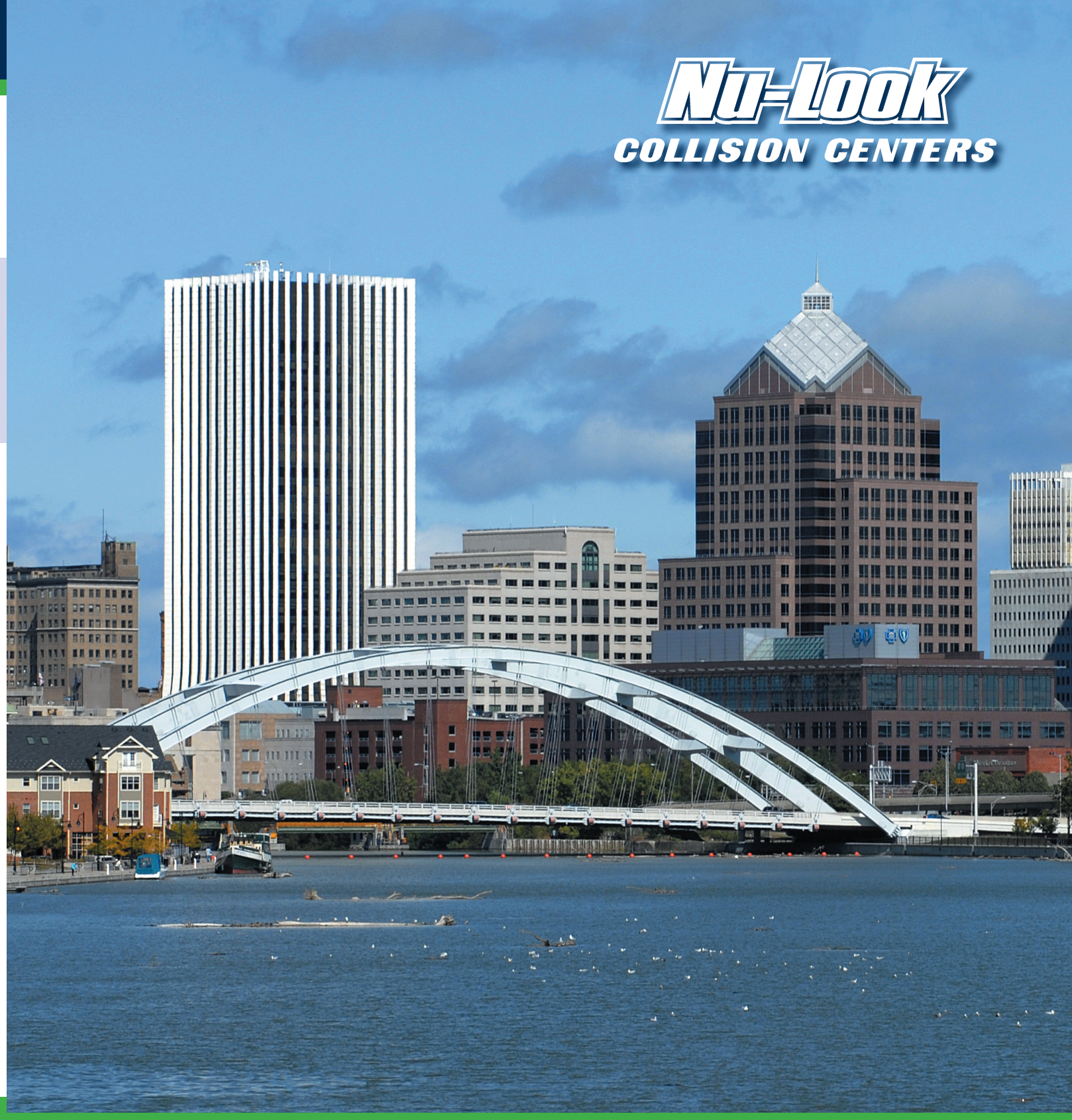
Making a positive, lasting impression is what Nu-Look Collision is all about. When we deliver your vehicle back to you, we want you to be completely happy with your vehicle and our service. We aim to please, and we are proud of our long-time base of satisfied loyal customers. Your repeat business is the highest compliment you can give us, and should you ever need our services again – you can be sure that you'll return to Nu-Look not just as a customer, but as a valued friend.

Loyal Customer Referral Program

Happy with Nu-Look Collision? Send us a referral, and we'll give you a $20 Wegmans Gift Card!

*be sure your referral mentions your name when they come in to any of our 7 locations.

Experience Nu-Look's commitment to superior service and quality repair, and see how smooth and hassle-free collision repairs can be!



About Us

We'd like to take this opportunity to introduce Nu-Look Collision Centers, and our 7 convenient locations accessible throughout the greater Rochester area serving Monroe, Ontario, and Genesee counties.

Founded in 1981, Nu-Look Collision provides complete full-service collision body and paint repair at all locations. Our technicians are all experts at body and paint, including precision unibody and frame repairs on vehicles of every make and model.

Democrat and Chronicle 2002 - 2009 8-TIME WINNER Rochester's Choice Awards

The Art of Driving Better Service

As a member of the greater Rochester business community, Nu-Look Collision Centers stands by a strict code of ethics.

Our mission is to give customers a pleasant and satisfying experience by providing quality repairs and honest, trustworthy service.

> *"We would really appreciate the opportunity to earn your business for all your collision and body repair needs."*

You may have some questions regarding the estimating or repair process, and we welcome your questions and appreciate feedback. We are always ready to help you in any way we can. All our Nu-Look Collision Centers offer free shuttle-service to and from anywhere in the counties we operate in, and we are happy to help set you up with our on-site car rental service if you need it.

I-CAR GOLD CLASS PROFESSIONALS

Services

Painting & Refinishing

Automotive painting and refinishing is truly an art. Properly matching the finish found on many of today's vehicles requires high-level expertise in application techniques, as well as sophisticated equipment and quality materials.

Combining the latest technology with the keen eye of an artist, our technicians create superior finishes with a 'never been damaged' appearance. With meticulous attention to detail, our paint and body technicians ensure that your vehicle's final finish matches the original paint in both appearance and quality – for a look that preserves the beauty and value of your vehicle.

Nu-Look provides a premium quality finish that's environmentally sound.

We use only the finest environmentally-friendly paints, Envirobase High-Performance paints, made by PPG Industries. Exceptionally brilliant, our Envirobase waterborne basecoat line is the paint of choice for original finish on OEM vehicles!

Together with our computerized paint mixing system and application expertise, it all adds up to an exceptional finish guaranteed to match the original look.

PPG backs us with a lifetime warranty, so you can be sure that your finish will last.

PPG ENVIROBASE® HIGH PERFORMANCE

Equipment

Committed to providing the most accurate collision repairs possible, Nu-Look Collision Centers are fully equipped to restore both frame and unibody vehicles to pre-accident condition with state-of-the-art equipment.

Correctly diagnosing the damage to your vehicle is one of the most important first steps in the repair process. With the help of our computerized damage analysis and verification equipment, we can accurately restore your vehicle to pre-accident condition. We use the most advanced damage analysis system available, the Shark System – an electronic measuring instrument that helps our body technicians restore the integrity and built-in features of today's vehicles.

Not only does the Shark System provide an accurate repair process, it gives peace-of-mind. Customers and insurance companies alike can be confident that our computerized technology restores your vehicle back to factory specifications.

Nu-Look COLLISION CENTERS

There's a Nu-Look Collision Near You!

www.nulookcollision.com